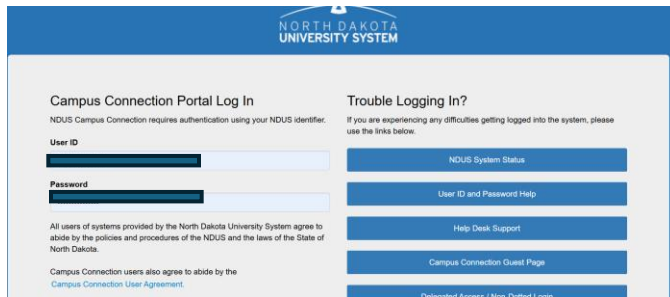


DUO Mobile Log In

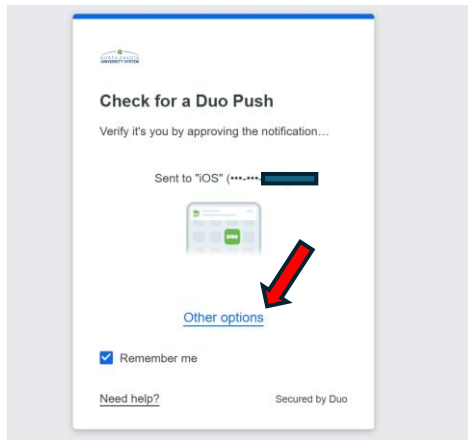
Follow these steps if you've already configured Duo and your internet connection is unstable

1. Log into Campus Connection



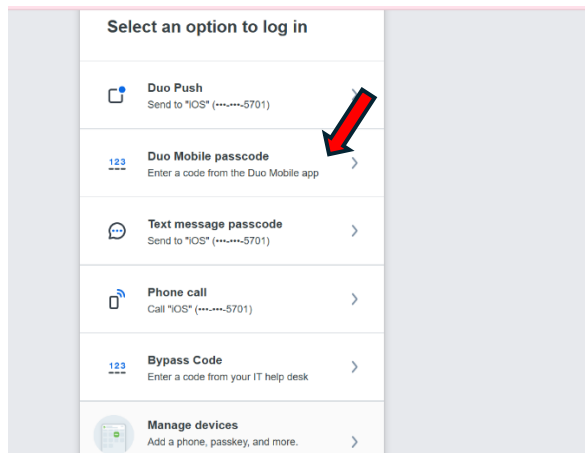
The screenshot shows the 'Campus Connection Portal Log In' page for the North Dakota University System. It features a login form with fields for 'User ID' and 'Password'. To the right, there is a 'Trouble Logging In?' section with links for 'NDUS System Status', 'User ID and Password Help', 'Help Desk Support', 'Campus Connection Guest Page', and 'Delegated Access / Non-Default Login'. A red arrow points to the 'User ID' field.

2. When you are asked to Check for Duo Push, if you are not receiving the push due to internet issues, select other options



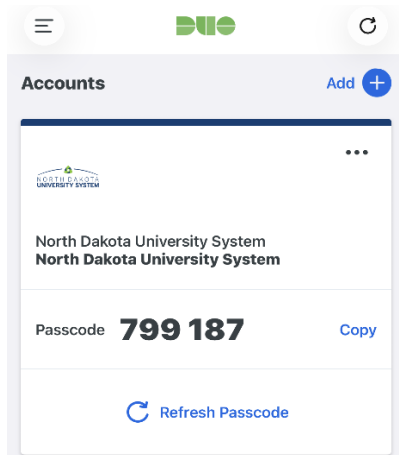
The screenshot shows the 'Check for a Duo Push' screen. It prompts the user to 'Verify it's you by approving the notification...'. Below this, it says 'Sent to "iOS" (.....5701)' and shows a small image of a smartphone. A red arrow points to the 'Other options' link. At the bottom, there is a 'Remember me' checkbox and a 'Need help?' link. The text 'Secured by Duo' is visible in the bottom right corner.

3. Select Duo Mobile passcode



The screenshot shows the 'Select an option to log in' screen. It lists several options: 'Duo Push' (Send to "iOS" (.....5701)), 'Duo Mobile passcode' (Enter a code from the Duo Mobile app), 'Text message passcode' (Send to "iOS" (.....5701)), 'Phone call' (Call "iOS" (.....5701)), 'Bypass Code' (Enter a code from your IT help desk), and 'Manage devices' (Add a phone, passkey, and more.). A red arrow points to the 'Duo Mobile passcode' option.

4. Go to your mobile device, and open the Duo App. You will see a passcode



5. Enter the passcode displayed on your mobile device into your computer and hit Verify

A screenshot of a web-based verification page. At the top left is the North Dakota University System logo. The main heading is "Enter your passcode". Below this is a subheading: "Verify it's you by entering a passcode from the Duo Mobile app." There is a "Passcode" label above a text input field containing "799187". Below the input field is a large "Verify" button. A red arrow points from the "Verify" button to the right. Below the "Verify" button is a link labeled "Other options". At the bottom left, there is a checked checkbox labeled "Remember me". At the bottom center is a link labeled "Need help?". At the bottom right is the text "Secured by Duo".