

## CampusConnection Helpsheet

### Forgot or Change NDUS Account Password

1. Access the [NDUS Account Info](#) page.
2. Select **[I Forgot My NDUS Account Password]**.
3. Enter User ID (firstname.lastname) Click **[Search]**.

If you have forgotten your password, follow the prompts to reset your password.

Username\*

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3. Answer the 3 authentication questions. Click **[Check Answers]**.

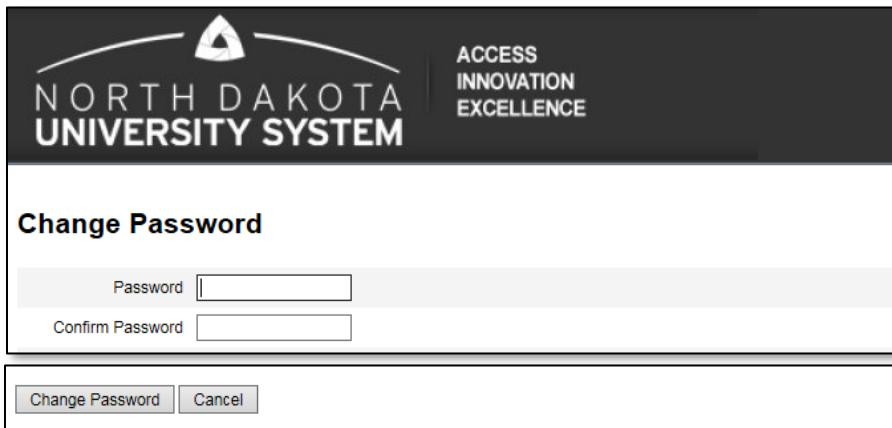
Please answer the following questions. If you answer these questions correctly, you will then be able to reset your password.

**Name of the hospital where you were born?**

**What city were you born in?**

**What was the first vehicle you drove?**

6. Enter and confirm your new password and click **[Change Password]**.



The screenshot shows a web form for changing a password. At the top left is the North Dakota University System logo, which includes a stylized 'A' and the text 'NORTH DAKOTA UNIVERSITY SYSTEM'. To the right of the logo is the text 'ACCESS INNOVATION EXCELLENCE'. Below the logo is the title 'Change Password'. There are two input fields: 'Password' and 'Confirm Password'. At the bottom of the form are two buttons: 'Change Password' and 'Cancel'.

- The password must contain between 8 and 16 characters from three of the following four categories:
  - English uppercase characters (A through Z)
  - English lowercase characters (a through z)
  - Base 10 digits (0 through 9)
  - Non-alphanumeric characters ` ~ ! @ # \$ % ^ \* ( ) \_ + - = { } | \ : " ; ? , . /
- Passwords cannot contain your name or user name
- NO spaces are allowed

For password questions and help contact the North Dakota University System Help Desk at 1-866-457-6387.