

**RA Training Program Curriculum Map**

Resident Assistants...	Contract Signing	Ice Breakers	Intro to Student Life and BSC	Review of RA Roles, Expectations, and Compensation	In Hall: Staff Bonding/Get to Know You	BSC Housing Policies	Using Microsoft Outlook	In Hall: RHC Expectations, Hall Familiarity, Duty Schedules	Fire Safety and Extinguisher Training	Introduction to THD	Programming Basics	How to Plan and Follow Up on a Program	Student Affairs Introduction	Title IX Training	Emergency Responsiveness	Introduction to Conduct Coordinator	Communicating in a Professional Environment	BSC Student Code of Conduct	Problem Solving 101	CPR and First Aid Training	Introduction to Confronting Policy Violations	Introduction to Report Writing	MACC Presentation on Campus Resources	How to Do A Check-In	Behind Closed Doors	Check-Ins	Mandatory Hall Meetings	Policy and Software Review	True Colors	Effective Communication	Scenario Training	Ice Breakers	Check-In Review	Check-Out Procedures	Ice Breakers	Intro to Summer Structure of Residence Halls	Intro to Microsoft Outlook	Intro to THD	Intro to Conduct Coordinator	Summer Housing Policies	Residence Hall Tours	Expectations, Roles, and Obligations	Communication	Report Writing	Scenario Training	Summer Duty Schedule	In Hall: RHC Expectations							
1. Understand their roles, obligations and compensation.																																																						
2. Are able to confront and document policy violations in the residence halls.																																																						
3. Are able to recognize and respond to crises in the residence halls.																																																						
4. Are able to communicate with residents, colleagues, and supervisors effectively.																																																						
5. Are able to connect residents to resources both in the residence halls and the BSC campus.																																																						
6. Have strong knowledge of campus and housing policies.																																																						
7. Are able to proficiently use all housing software.																																																						
8. Are able to properly and accurately check residents into out of their assigned living spaces.																																																						
<b>Institutional Outcomes</b>																																																						
Social Responsibility																																																						
Intrapersonal Development																																																						
Interpersonal Development																																																						
Critical and/or Creative Thinking																																																						

Fall RA Training  
 Spring RA Training  
 Summer RA Training  
 In Hall: Academic Year